

## **LearNowX Terms, Conditions, and Policies**

Thank you for your interest in joining the LearNowX community! We are thrilled to have you as a part of our educational family. Your commitment to learning and personal growth is commendable, and we are excited to support you on your educational journey.

To begin your admission process, please find attached the admission form.

Before filling out the admission form, please carefully review the attached terms and conditions. These terms and conditions outline the rights, responsibilities, and obligations between you and LearNowX.

By submitting the admission form, you acknowledge and agree to comply with these terms. It is vital to read and understand them thoroughly to ensure a mutual understanding of the expectations and requirements.

### **1. User Conduct**

**Respectful Behavior:** All students must conduct themselves in a respectful & responsible manner towards fellow students, staff, and the premises at all times. Any harassment, discrimination, or disruptive behavior will not be tolerated.

**Facility Usage:** Students are responsible for using the facilities and amenities provided by the company carefully and responsibly. Any damage due to misuse and negligence will be the student's responsibility and may result in additional charges.

**Compliance with Rules:** Students must adhere to all rules and regulations set forth by LearNowX and the premises management. Failure to comply may result in disciplinary action or termination of participation.

**Safety and Security:** Prioritize personal safety and the security of the premises. Follow safety guidelines, report potential hazards, and take precautions to ensure a secure environment.

**Prohibited Activities:** Engaging in prohibited activities, including smoking in non-designated areas, consuming alcohol or illegal substances, or any other inappropriate behavior, is strictly prohibited.

**Termination of participation:** LearNowX and premises management reserve the right to terminate a student's stay if they fail to comply with the terms and conditions outlined herein. In such cases, no refund or compensation will be provided.

## **2. Fee Structure**

LearNowX provides detailed information about available courses, programs, or services. The fees associated with these offerings are clearly stated on the LearNowX website. By enrolling in any course or program, you agree to pay the specified fees outlined on the website or as communicated by our company.

**2.1 Payment:** The fee for LearNowX training programs is to be paid in full before the commencement of the course unless otherwise agreed upon. Payment can be made through the designated online payment portal or other approved methods specified by LearNowX.

**2.2 Refunds:** LearNowX follows a refund policy based on the specific circumstances of each case. Refunds may be granted in full or partially, subject to the following conditions:

a. **Cancellation before course commencement:** If a participant cancels their enrollment before the start of the course, a refund may be provided, subject to administrative charges.

### **For any Program available on the LearNowX website:**

Due to the nature of the design of the course, a refund of 50% will be given to students who apply for a refund within two (2) days of enrolment. This 50% refund does not include the registration amount the participant pays to secure their seat in the program.

Money-back guarantee is void if the participant has accessed more than 25% content of any learning course or has attended Online Classrooms/received recordings for more than one day.

Also, the money-back guarantee will be void if a user downloads any E-Book for the course. Refund requests beyond 02 days of purchasing the course will not be accepted, and no refund will be provided.

### **Refund requests can be initiated in two ways:**

1. Participants can contact our support team through [studentsconnect@learnnowx.com](mailto:studentsconnect@learnnowx.com)
2. Participants can connect with their assigned program manager and get their refund request approved.

**b. Early withdrawal:** If a participant decides to withdraw from the course after its commencement, a refund may be granted based on the time elapsed and the course completion percentage.

**c. No-show:** No refund will be provided if a participant fails to attend the course without prior notice or proper justification.

**d. Technical difficulties:** Refunds may be considered in cases where technical issues or platform failures prevent the participant from accessing or completing the course. Appropriate evidence must be provided for such claims.

### **3. Modules and Course Content:**

The content provided on our online learning platform, including courses, videos, and materials, is for educational purposes only.

**3.1 Availability:** LearNowX provides a wide array of training modules and courses/programs. However, specific modules and course content availability may vary over time. LearNowX reserves the right to modify, update, or discontinue any module or course at its discretion.

**3.2 Course Materials:** LearNowX grants enrolled participants access to the necessary course materials and resources for the duration of the program. These materials are for personal use only and may not be shared, distributed, or reproduced without explicit permission from LearNowX.

**3.3 Intellectual Property:** All course materials, including but not limited to text, videos, presentations, and assessments, are the intellectual property of LearNowX. Participants are prohibited from unauthorized use, reproduction, or distribution of any course materials provided by LearNowX.

## **4. Certification:**

**4.1 Completion Requirements:** To qualify for a LearNowX course completion certificate, participants must fulfil the following requirements:

- a. Attend and actively engage in all required modules and sessions.
- b. Complete all assigned assessments, projects, or examinations within the given time frame.
- c. Achieve a passing grade in all assessments and evaluations, as determined by LearNowX.

**4.2 Certificate Issuance:** Participants will receive a certificate of completion from LearNowX after successfully completing a course or program. The certificate will include relevant details such as the participant's name, the course title, completion date, and associated accreditations or endorsements.

The criteria for obtaining these certifications will be clearly outlined in the respective course or program details. You must meet the requirements and criteria to be eligible for certification.

**4.3 Certificate Validity:** The completion certificate issued by LearNowX represents the participant's successful completion of the specific course. However, unless explicitly stated otherwise, it does not serve as an official academic degree or qualification. The recognition and acceptance of LearNowX certificates by external institutions or organizations are subject to their policies and criteria.

## **5. Placement Assistance**

**5.1 Placement Assistance Responsibility:** LearNowX acknowledges that it is not solely responsible for placing the candidate in a job or guaranteeing employment. LearNowX will assist the candidate in their placement efforts by providing relevant resources, support, & guidance.

**5.2 Interview Opportunities:** LearNowX will offer candidates a maximum of three interview opportunities within 3 months after completion of the course. However, candidates who successfully secure a position after the first interview will not be considered for additional opportunities. These opportunities are subject to availability and the discretion of the respective employers.

**5.3 Candidate's Responsibility:** The candidate must actively participate in the placement process, including attending interviews, submitting required documents, and complying with the guidelines provided by LearNowX and prospective employers. The candidate is responsible for their job search efforts and final employment decisions.

**5.4 Placement Results:** LearNowX does not guarantee the outcome of the placement process or the applicant's success in getting a job. A candidate's employability depends on various factors, including their skills, qualifications, interview performance, and market conditions.

**Note: Placement Assistance is not included as a standard offering for online candidates. However, if placement services are requested, an additional charge will apply.**

## **6. Code of Conduct:**

**6.1 Professional Conduct:** Participants are expected to adhere to a high standard of professional conduct throughout their engagement with LearNowX. This includes treating instructors, staff, and fellow participants respectfully and refraining from harassment, discrimination, or disruptive behavior.

**6.2 Integrity:** Participants must uphold the principles of academic integrity and honesty. Plagiarism, cheating, or academic misconduct will not be tolerated. Any violations may result in disciplinary action, including termination from the program without a refund.

## **7. Data Privacy and Confidentiality:**

**7.1 Participant Data:** LearNowX collects and processes participants' personal data as necessary to provide training services. This includes information such as names, contact details, and course progress. LearNowX maintains the confidentiality and security of participant data in accordance with applicable privacy laws and its privacy policy.

**7.2 Confidentiality of Course Materials:** Participants are expected to respect the confidentiality of the course materials provided by LearNowX. The unauthorized sharing, reproduction, or distribution of any course-related content is strictly prohibited.

## **8. Amendments and Modifications:**

**8.1 Changes to Terms:** LearNowX reserves the right to modify or update these Terms and Conditions without prior notice. Participants will be notified of significant changes via email or the LearNowX platform. It is the participant's responsibility to review the updated Terms and Conditions periodically.

**8.2 Modifications to Programs:** LearNowX may change the training programs, including module content, duration, and assessment methods, as deemed necessary. Participants will be informed of any such modifications on time.

Thank you for reviewing the terms and conditions. We appreciate your attention to detail & commitment to understanding the rights, responsibilities, and obligations w.r.t your admission to LearNowX.

If you have any questions or require assistance while completing the form, feel free to contact our support team.

**Looking forward to helping you achieve your educational goals!!!**